

Quality Policy

Commitment:

Collen Construction Ltd has over 200 years experience and has built up a strong reputation for delivering excellence in building. The Company strives to maintain this reputation and is committed to providing an outstanding service to its customers. To achieve this, Collen has developed and applied an effective Quality Management System (QMS) throughout its operations which support the delivery of a professional, efficient service to meet the requirements of customers while achieving the highest possible standards in terms of quality.

Quality is a culture within the Company led by the behaviour and attitude of senior management which flows into each layer of the organisation. Investment in the resources which must deliver the high standards expected ensures success, and training and education for personnel is a key part of the QMS.

Aim and Scope:

Quality forms an integral part of the Company's strategic planning for increased efficiency and sustainable growth.

The application of a comprehensive QMS of processes and practices will enable the Company to increase quality to the highest standards, as well as ensure compliance with all relevant legislation, regulations, codes of practice and other standards.

The Company fully supports the continued refinement of its Quality Management Systems to ensure they remain effective in achieving the quality objectives both now and into the future.

All employees of Collen Construction Ltd have duties and responsibilities under this policy. Senior Management must ensure this policy is communicated to all employees and the resources made available to maintain and increase the high standards set by the Company's past performance. By working as a team, the greatest success will be achieved.

Objectives:

The Company's QMS will evaluate and provide clear direction together with a consistent approach to quality. It will be adopted at all levels within the organisation and reviewed regularly to ensure it meets best practice.

The Company's QMS is certified to ISO 9001:2015 by NSAI and is expected to continually develop so that new challenges in delivering quality can be addressed.

Company-wide quality performance will be monitored by regular audits and annual reviews.

In particular, the QMS will set out measures which incorporate the following active objectives:

- To use the disciplines of ISO 9001:2015 to develop and maintain the processes needed to produce a level of construction and project management of a consistent standard of quality
- To deliver projects in accordance with the specifications and requirements of customers to the highest standards
- To continually improve the effectiveness of the QMS

Signed: 

TOMMY DRUMM
Managing Director

Date: 20/02/2019